



Quality Assurance Officer – Northern region

Department: Programs

Based in: Lira

Reports to the Health services Coordinator

Who we are

We're Population Services International (PSI) Uganda, branch office of the world's leading non-profit social marketing organization. We work to make it easier for people in the developing world to be healthy by providing access to products and services that range from mosquito nets to HIV testing.

Although PSI Uganda is now reopening offices in Kampala, PSI has been working in Uganda since 2002 and has implemented a variety of programs including social marketing, social franchising and behavior change communication to deliver prevention and treatment products and services across a wide range of health areas including HIV/AIDS, family planning, malaria, and water-borne diseases.”

There are over 9,000 “PSI’ers” around the world. It’s a diverse group of entrepreneurs and professionals with an unusually wide range of backgrounds - from the medical industry to the music business - all with unique skills we bring to the job.

Join us!

We are looking for a suitable Health professional with a passion for service delivery to fill the position of Quality Assurance Officer. S/he will disseminate, maintain and monitor the quality of Quality Improvement Plan (QIP) & Quality Assurance Plan (QAP) standards within the franchise, partners, and health facilities in all health areas.

Sound like you? Read on.

Your contribution

You will:

To plan for the implementation and execution of all program quality related activities in cluster one and two.

- Train, coach and mentor service providers and implementing partners to ensure quality and client safety during service provision across all programs.
- Check continuously and monitor adherence to approved standard operational procedures and protocols by Implementing partners and service providers across all programs.
- Develop and improve provider and implementing partners' productivity across all programs.
- Increase demand through medical detailing of PSIU products to Implementing partners and track usage of these products and equipment in cluster one and two for all programs.
- Manage the supply chain including ordering, distribution and tracking of Commodities, promotional products and IEC materials to sites and implementing partners in the clusters for all programs.

Key Performance Indicators:

- A score of 80% in the regional quality Audit.
- Work plans implemented, monitored on schedule.
- Skilled and competent service providers and implementing partners in quality and client safety during service provision across all programs.
- Compliance to standard operating procedures and protocols.
- Increased demand of PSI products.
- No stock outs of products in the region and low stock turnover.

What are we looking for?

The basics

- Clinical Officer, Registered nurse either with a diploma or degree.
- Valid registration with a professional regulatory body.

What would get us excited?

- At least 3 years of experience with demonstrated ability to work with various partners including MOH, Local governments, CBOs and other NGOs.
- Previous experience in clinical services.
- Superior communications skills, verbal, written and presentation including the ability to engage effectively with staff at all levels.
- Work-plan development and budgetary skills.
- Capacity building skills for partners.
- Medical detailing skills.
- Demonstrated ability to work well on a team as well as individually.
- Ability to work independently.
- Report writing skills (timely and accurate).
- Strong organizational, analytical, and interpersonal skills; demonstrated ability to follow assignments through to completion.
- Demonstrated strong moral and ethical foundation.

Please deliver [in a sealed envelope] your application and résumé to the address stated in the newspaper advert by **2.00pm E.A.T, Friday 30th June 2017**. Do write the position you are applying for on the envelope.

PSI is an Equal Opportunity Employer and encourages applications from qualified individuals regardless of actual or perceived race, religion, color, sex, age, national origin, disability, sexual orientation, marital status, personal appearance, matriculation, political affiliation, family status or responsibilities, gender identity or expression, pregnancy, childbirth, related medical conditions or breastfeeding, genetic information, amnesty, veteran, special disabled veteran or uniform service member status or employment status.